



August 28, 2020

WARN Coordinator
Missouri Department of Higher Education & Workforce Development
Office of Workforce Development
PO Box 1087
Jefferson City, MO 65102
ETT.DWD@dhewd.mo.gov

Mayor Quinton Lucas
City Hall, 29th Floor
414 E 12th Street
Kansas City, MO 64106
MayorQ@kcmo.org

Dear WARN Act Coordinator & Mayor:

This letter is to notify you that the Westin Crown Plaza Hotel Company will implement job eliminations at its Crown Center locations starting on October 30, 2020, which will result in employment terminations.

For each site at the location, the table below lists the name, address, and number of affected employees.

LOCATION	ADDRESS	TOTAL # OF EMPLOYMENT TERMINATIONS
Sheraton Kansas City Hotel at Crown Center	2345 McGee Street Kansas City, MO 64108	124
The Westin Kansas City at Crown Center ¹	1 East Pershing Road Kansas City, MO 64108	91

Since the coronavirus/COVID-19 crisis began, the hospitality industry has faced many unprecedented challenges that could not have been foreseen. The crisis's impact on the industry has been historic, swift and devastating. A careful review of business forecasts shows that challenging business conditions, including historically low hotel occupancy and mounting event cancellations, will extend into 2021. Based on these forecasts, it has been determined that job eliminations are required.

¹ For purposes of this notice, references to The Westin Kansas City at Crown Center include all employees who perform services at The Shops.

The employment terminations with Westin Crown Plaza Hotel Company are expected to be permanent, with an effective date of October 2, 2020.

I have enclosed a list of the job titles of all affected employees and the number of employees in each job title. Affected employees do not have bumping rights (that is, the right to claim another job from another employee at the location), and no union represents affected employees. Each affected employee has been notified of the job elimination.

This notice is given pursuant to the Worker Adjustment and Retraining Notification (“WARN”) Act, 29 U.S.C. § 2101, *et seq.*, and any comparable state law, to the extent that such laws apply.



June 4, 2020

WARN Coordinator Missouri Department of Higher Education
& Workforce Development
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Re: WARN Notice

Dear WARN Act Coordinator and Mayor:

This letter is to notify you that Westin Crown Plaza Hotel Co., has instituted temporary furloughs, temporary layoffs, and/or temporary reductions in hours (collectively, “temporary actions”) at the Westin Kansas City at Crown Center and the Sheraton Kansas City Hotel at Crown Center. The table below lists, for each location, the location name, address, total number of employees and number of affected employees. I have also enclosed a list, for each location, of the job titles of all affected employees and the number of employees in each job title.

LOCATION	ADDRESS	TOTAL # OF EMPLOYEES	TOTAL # OF AFFECTED EMPLOYEES
Sheraton Kansas City Hotel at Crown Center	2345 McGee Street Kansas City, MO 64108	200	187
The Westin Kansas City at Crown Center	1 East Pershing Road Kansas City, MO 64108	262	248

These temporary actions began at the location on March 21, 2020, and were expected to last less than six months. The temporary actions were necessary due to the sudden and unprecedented economic

effects of coronavirus/COVID-19 crisis (“COVID-19”), a natural disaster, including the World Health Organization’s pandemic declaration, the President’s declaration of a national emergency, the state and local shelter-in-place orders, and other related governmental announcements and actions, and their impact on business operations. Based on public health guidance and business forecasts available at the time, it was initially expected that these temporary actions would last significantly less than six months and that the location would return to normal business levels.

These government COVID-19 directives, however, have repeatedly been expanded and extended and have forced people to remain in place, restricting business, large gatherings, and travel in general. These expanded and extended government directives have caused a sudden, severe and worsening downturn in the hospitality industry that now makes it reasonably foreseeable that these temporary actions may extend beyond six months.

This notice is provided at the earliest possible time based on the information available. If business conditions change, which will impact these temporary actions, employees will be promptly notified of any change.

Enclosed is a list of the job titles of all affected employees and the number of employees in each job title. Affected employees do not have bumping rights (that is, the right to claim another job at the company), and no union represents affected employees. Each affected employee has been notified of the specific temporary action applicable to them.

This notice is given pursuant to the Worker Adjustment and Retraining Notification (“WARN”) Act, 29 U.S.C. § 2101, *et seq.*, and any comparable state law, to the extent that such laws apply.

Sheraton Crown Center Job Title	# of Employees Affected
Admin Assistant	1
AsstMgr-Restaurant (NE)	1
Attd-Gourmet Coffee-Barista	3
Attendant-Bellstand	1
Attendant-Bus	3
Attendant-Club Level	6
Attendant-Dining Room	3
Attendant-Door	1
Attendant-Laundry	1
Attendant-Room Service	2
Bartender	7
Captain-Banquet	1
Captain-Bellstand	1
Clerk-Accounting	1
Clerk-Night Audit	1
Controller-Rooms	2
Cook	3
Cook I-Gardemanger	1
Cook II	4
Cook II-Pastry	1
Cook-Apprentice	1
Cook-Pastry	1
Coord-Human Resources	1
Driver	5
Executive Chef	1
Guest Experience Expert	1
Guest Service Representative	2
Host/Hostess	2
Housekeeper	7
Housekeeper-Public Area	4
Housekeeping Aide	4
Housekeeping Aide-Banquets	2
Housekeeping Aide-Lead	1
Lobby Ambassador	1
Mgr-Banquets	2
Mgr-Front Desk (NE)	3
Mgr-Front Office	1
Mgr-Housekeeping (NE)	1
Mgr-Restaurant	1
Officer-Loss Prevention	5
Purchaser	2
Seamstress	1
Server	6
Server-Banquets	40
Server-Banquets II	2
Sous Chef	3
Specialist-Events	1
Steward	10
Steward-Chief	1
Supervisor-Dishwashing/Utility	3
Supervisor-Event Services	2

Supervisor-Front Desk	2
Supervisor-Housekeeping	2
Supervisor-Kitchen	6
Supervisor-Telephone Ops	4
Telephone Operator	10
Voyage-Food & Beverage Ops (NE)	2
TOTAL COUNT	187

Westin Crown Center Job Title	# of employees affected
Accountant-General	4
Admin Assistant	2
Administrative Asst-Sales	1
Administrator-Payroll	1
Assistant-Human Resources	1
AsstDir-Services	1
AsstMgr-Restaurant (NE)	2
Attd-Gourmet Coffee-Barista	4
Attendant-Bellstand	5
Attendant-Bus	2
Attendant-Club Level	3
Attendant-Dining Room	1
Attendant-Door	1
Attendant-Laundry	1
Attendant-Room Service	4
Attendant-Spa	2
Bartender	9
Catering Sales Executive (NE)	2
Chef-Specialty Restaurant	1
Clerk-Night Audit	3
Clerk-Storeroom	1
Concierge	1
Controller-Rooms	2
Cook	4
Cook I-Gardemanger	2
Cook II	8
Cook II-Pastry	2
Cook-Apprentice	1
Coord-Conventions	1
Coord-Group Accounts	5
Coordinator-Revenue	1
Destination Sales Executive	3
Dir-Event Planning	2
Dir-Event Services	3
Dir-Finance & Accountg (Multi)	1
Dir-Food & Beverage	1
Dir-Group Sales	1
Dir-Group Strategy	1
Dir-Human Resource Operations	1
Dir-Loss Prevention	1
Dir-Restaurants	1
Dir-Revenue Management	1
Dir-Room Operations	1
Dir-Sales & Marketing	1
Dir-Services	1
Driver	1
Executive Assistant	1
Executive Chef	1
Executive Sous Chef	1
General Manager	1
Guest Service Representative	3

Host/Hostess	5
Hotel Manager	1
Housekeeper	8
Housekeeper-Public Area	1
Housekeeping Aide	2
Housekeeping Aide-Banquets	4
MarketDir-Human Resources	1
Mgr-Banquets	2
Mgr-Events	5
Mgr-Front Desk (NE)	2
Mgr-Front Office	1
Mgr-Function Space	1
Mgr-Human Resources	2
Mgr-Purchasing	1
Mgr-Reservation Sales	1
Mgr-Restaurant	1
Officer-Loss Prevention	17
Seamstress	1
Server	13
Server-Banquets	38
Server-Banquets II	1
Sous Chef-Senior	1
Specialist-Events	1
Sr Catering Sales Exec (NE)	1
Sr Sales Executive (NE)	3
SrAsstDir-Finance & Acct	2
SrMgr-Events	2
SrMgr-Revenue Management	1
Staff Accountant	1
Steward	4
Steward-Utility	1
Supervisor-Dishwashing/Utility	1
Supervisor-Event Services	2
Supervisor-Food & Beverage	2
Supervisor-Front Desk	2
Supervisor-Housekeeping	3
Supervisor-Kitchen	4
Supervisor-Purchasing	1
Supervisor-Recreation	1
Trainee-Rooms	1
Voyage-Rooms Ops (NE)	1
Total Affected	248