



## MoJobs Security for Seekers – Protect your Information

Scammers are on the increase and targeting with precision using Phishing scams. Phishing is a type of scam that requests people to divulge sensitive personal information. Scammers have become more sophisticated over the years and often appear to come from trustworthy organizations. Phishing scam attempts are not limited to emails, but include texts as well.

**MoJobs** Technical Support has noticed an influx of activity for these types of scams. Technical Support is doing everything possible to avoid these attacks using recently added security additions and updates.

What can a job seeker do to avoid these types of scams?

### **Stay informed and report all suspicious activity.**

The following information includes actual scams that have been discovered by our Technical Support Team as well as tips to avoid and report scams.

- A job seeker is contacted via text. An interview is offered via Google hangout. The position is work from home. An offer to hire is almost immediate. The job seeker is sent documentation from the scam employer including: Company information, a company contract, and a W4. Once the job seeker has supplied personal information either via email or text, the scammer has the information to sell or use for some other purpose.
- Job Alert from Missouri Job Center Employer - job seeker is contacted via text and asked to reply ASAP for more information.
- A job seeker is contacted via email. When the job seeker responds they are hired immediately for a work from home position. Job seeker is provided a contract and personal information is requested.

### **How to avoid Phishing scams:**

- Keep yourself update-to-date on current scams. Find information on the Federal Trade Commission website for [scam alerts](#).
- Research the company prior to providing any personal information
- Do not provide any personal information via email, fax, or phone.
- Do not open attachments or click on links that request personal information.
- Be wary of offers for work from home employment especially if they sound too good to be true.



For additional information about Missouri Division of Workforce Development services, contact a Missouri Job Center near you. Locations and additional information are available at [jobs.mo.gov](http://jobs.mo.gov) or 1-888-728-JOBS (5627).



Missouri Division of Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Missouri Relay 7-1-1.



- Check the left-hand corner of the URL bar at the top of the browser. Safe encrypted websites normally include a symbol that looks like a padlock or the website starts with "https:"

### Where to report Phishing scams:

- [Federal Bureau of Investigation Complaint Center](#)
- [U.S. Department of Justice](#)
- [Federal Trade Commission](#)
- [Spam@uce.gov](mailto:Spam@uce.gov)
- [phishing-report@us-cert.gov](mailto:phishing-report@us-cert.gov)

If you are a victim of a scam, please visit [identitytheft.gov](http://identitytheft.gov) provided through the Federal Trade Commission. Victims of phishing could become victims of identity theft and there are steps to minimize the risk.

If you have encountered suspicious activity through **MoJobs**, please [contact us](#) with the following information.

- Name
- Employer name
- Address, telephone number, email address, and website address if provided
- Nature of the scam
- Documents employer provided
- Copy of email or text communication

**MoJobs** cares about our community and its safety. Protecting you is our top priority. Please educate yourself on Personal Information safety.



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