



July 2, 2019

WARN Coordinator
Department of Economic Development
Division of Workforce Development
PO Box 1087
Jefferson City, MO 65102

Re: Pioneer Services, Kansas City Location

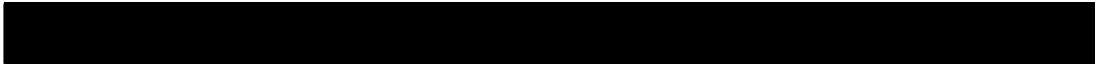
Dear Sir/Madam:

Please accept this letter as formal notice of a business closure which is planned at Pioneer Services, a Division of MidCountry Bank, in Kansas City. We provide the following information pursuant to the Worker Adjustment and Retraining Notification Act.

1. Name and address of employment site where the closure will occur:

Pioneer Services, a Division of MidCountry Bank, located in Kansas City
4700 Bellview Avenue #300, Kansas City, MO 64112

2. Name and telephone number of employer representative to contact for further information:



3. The name and telephone number of an employee representative to contact for further information:

None. There are no unions representing the affected employees.

4. The job titles of positions to be affected, and the number of affected employees in each job classification:

See attached chart labeled as "Exhibit A."

5. Expected date and schedule of separations of employees:

The schedule of layoff for employees in Kansas City is Sept. 1 through Oct. 11, 2019

6. A statement as to whether bumping rights exist:

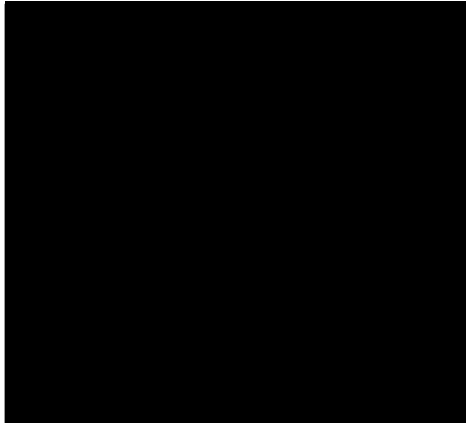
No bumping rights exist.

7. A statement of the planned action:

Layoffs resulting from the closure will be permanent in nature.

Please let me know if there are any questions.

Best Regards,



Pioneers Services – List of Job Titles and Number of Team Members

Access Management Specialist	1
Accounts Receivable Manager	1
Accounts Receivable Rep 1	1
Accounts Receivable Rep 2	1
Assistant Controller	1
Business Analyst 3	1
Business Support Manager	1
Chief Administrative Officer	1
Chief Analytics Officer	1
Chief Lending Officer	1
Chief Marketing Officer	1
Chief Strategy Officer	1
Collection Manager	3
Collections Assistant	1
Collections Assistant 2	1
Collector	24
Credit Analyst	1
Customer Resolution Manager	1
Customer Resolution Specialist 1	3
Customer Resolution Specialist 2	3
Digital Marketing Content Specialist	1
Digital Marketing Coordinator	1
Digital Marketing Manager	1
Director of Collections	2
Director of Systems Administration	1
Div Controller - Cons Banking	1
Forecasting Manager	1
Front Office Coordinator	1
Graphic Designer	1
HR Manager	1
Internal Business Consultant	1
Litigation Manager	1
Marketing Project Manager	1
Network & Security Engineer	1
P&L Collections Team Lead	1
P&L Collector	9
President	1
Project Manager 3	1
Quality Manager	2
Reporting Analyst 2	1
Senior Accountant	1
Senior Quality Analyst	1
Senior Quality Representative	1
SharePoint/ServiceNow Architect	1
Sr Collector	3
Sr Marketing Communications Manager	1
Sr P&L Collector	1
Staff Accountant	1
Grand Total	89