

**Missouri Department of Higher Education and Workforce Development | Office of Workforce Development
State Office of Equal Opportunity**



**Workforce Innovation and Opportunity Act (WIOA)
Program Complaint & Grievance Log | Local Regions**



Quarterly Report: 1st Quarter: July-Sept 2nd Quarter: Oct-Dec 3rd Quarter: Jan-Mar 4th Quarter: Apr-June

Agency: _____ Program Year: _____

Local Region: _____ EO Officer/Representative: _____

Complainant Name & Contact Info	Date Complaint Received	DOL-Funded Program	Grounds (Basis of Complaint)	Description (Issue(s)/Date of Complaint)	ADR ¹	Final Disposition Date & Results

Report Submitted By: _____ Date Submitted: _____

¹ Mediation under Section 188 of WIOA is referenced as alternate dispute resolution (ADR), according to [29 CFR 38.72\(c\)](#).

Missouri Department of Higher Education and Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available, upon request, to individuals with disabilities. Missouri Relay Services at 711.