

# YOUR **SUCCESS** IS OUR **BUSINESS!**

From start to finish, Missouri Job Center staff actively work with your business to identify your needs and provide workforce solutions.

**CONTACT YOUR LOCAL MISSOURI JOB CENTER  
(888) 728-JOBS (5627)**

## **NO COST EMPLOYMENT ASSISTANCE**

## **GROWTH**

### **Job Matching and Business Consulting**

[Jobs.mo.gov/recruitment](https://jobs.mo.gov/recruitment)

Job Center staff can help you:

- Write job descriptions
- Post job orders
- Select job candidates
- Host recruitment events
- Promote job openings
- Arrange interview space in a Job Center
- Assess job candidates

## **INCLUSION**

### **Work Opportunity Tax Credits**

[Jobs.mo.gov/wotc](https://jobs.mo.gov/wotc)

WOTC incentivizes workplace diversity through tax credits (reducing tax liability) by hiring eligible candidates and facilitating access to good jobs for American workers.

Don't miss out on this continual savings option.

### **Federal Bonding**

[jobs.mo.gov/employer/incentives/federal-bonding](https://jobs.mo.gov/employer/incentives/federal-bonding)

Uncertain about hiring a worker with limited work history or other risks? Federal Bonding can give you peace of mind with no out-of-pocket expenses and \$0 deductible!

### **Veterans Programs**

<https://jobs.mo.gov/jobseeker/vets>

Veterans bring technical skills and professional attributes to the workforce. The Missouri Job Centers have a variety of programs to help connect and support employers in engaging with veterans, transitioning service members and their families.

# DEVELOPMENT

## Employer Relations and Engagement (ERE)

[jobs.mo.gov/ereservices](https://jobs.mo.gov/ereservices)

The ERE team is here to help identify your workforce needs and connect you with solutions and resources to improve training, recruitment, retention, or whatever your workforce goals may be. The ERE team utilizes a variety of in-house workforce programs, community partners, and other resources to create a solution customized to the needs of your business.

## Training Your Workforce

[https://jobs.mo.gov/sites/jobs/files/iwt\\_final.pdf](https://jobs.mo.gov/sites/jobs/files/iwt_final.pdf)

Programs such as Incumbent Worker Training (IWT), Coursera and CompTIA virtual learning programs can be set up to reimburse or lower the cost of retraining your workers to help your business be more competitive or even avoid layoffs that may occur in the absence of much needed training.

## On-The-Job Training

[Jobs.mo.gov/ojt](https://jobs.mo.gov/ojt)

Are you finding many applicants lack some of the necessary job skills? Would you like up to 50% wage reimbursement to train applicants on those skills? We'll even complete the paperwork for you. Contact your local Job Center today to get started!

## National Career Readiness Certificate (NCRC)

[Jobs.mo.gov/choosencrc](https://jobs.mo.gov/choosencrc)

Now more than ever, businesses need a strong, skilled workforce to succeed. ACT's NCRC testing can help you find applicants with the skills required for 99% of entry-level positions and the potential for successful advancement within your company!

## Registered Apprenticeships

[Jobs.mo.gov/moapprenticeships](https://jobs.mo.gov/moapprenticeships)

Train and retain your employees from career entry to expert with apprenticeship's relevant instruction, on-the-job learning, and mentoring. Guiding employees on a career path will increase loyalty while reducing your recruiting/turnover costs.

## Employment Transition Team

[Jobs.mo.gov/ett](https://jobs.mo.gov/ett)

When organizational changes lead to unavoidable downsizing, our team can assist you with maintaining your workforce throughout the transitional period. We also offer services to employees to enhance their career readiness during the transition.



[jobs.mo.gov](https://jobs.mo.gov)

For additional information about Missouri Office of Workforce Development services, contact a Missouri Job Center near you. Locations and additional information are available at [jobs.mo.gov](https://jobs.mo.gov) or 1-888-728-JOBS (5627). The Missouri Department of Higher Education & Workforce Development is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Missouri Relay Services at 711.