

What are we measuring?

The Common Measures under the Workforce Investment Act
Missouri's own Next Generation Career Center Model

- What we measure
 - USDOL Common Measures
 - NGCC Metrics
 - DWD Issuance 2009-27 Products & Services
 - DWD Issuance 2010-08 Incentives & Sanctions
- How we measure
- Tools available to help the Centers and the State monitor progress
 - Toolbox
 - MoPerforms
 - Rosters
- How to use these tools

What we hope to accomplish?

- If we measure it we can determine if it is important or not
 - ROI
 - Course correction
 - Staff training

Why do we measure?

- Of those employed in the 1st, 2nd, & 3rd qtr after exit earned a total of \$1.7 BILLION over 2 qtrs.
- X2 to approximate annual earnings of \$3.4 Billion
- Apply tax rate of 13.25% (single, no deductions) to \$24,026
- Earners will contribute \$451 Million in taxes (Federal Only)
- MO total allocation, W-P, WIA Adult, DW & Youth is about \$60 Million or 7.5 to 1 ROI

Return on Investment

- Pull Data from Toolbox
- Run data in a format specifically designated by USDOL against their data record verification system (DRVS)
- Submit data in same format to FutureWork Systems plus an “extra file” appended with information not required by USDOL

How the Data flows?

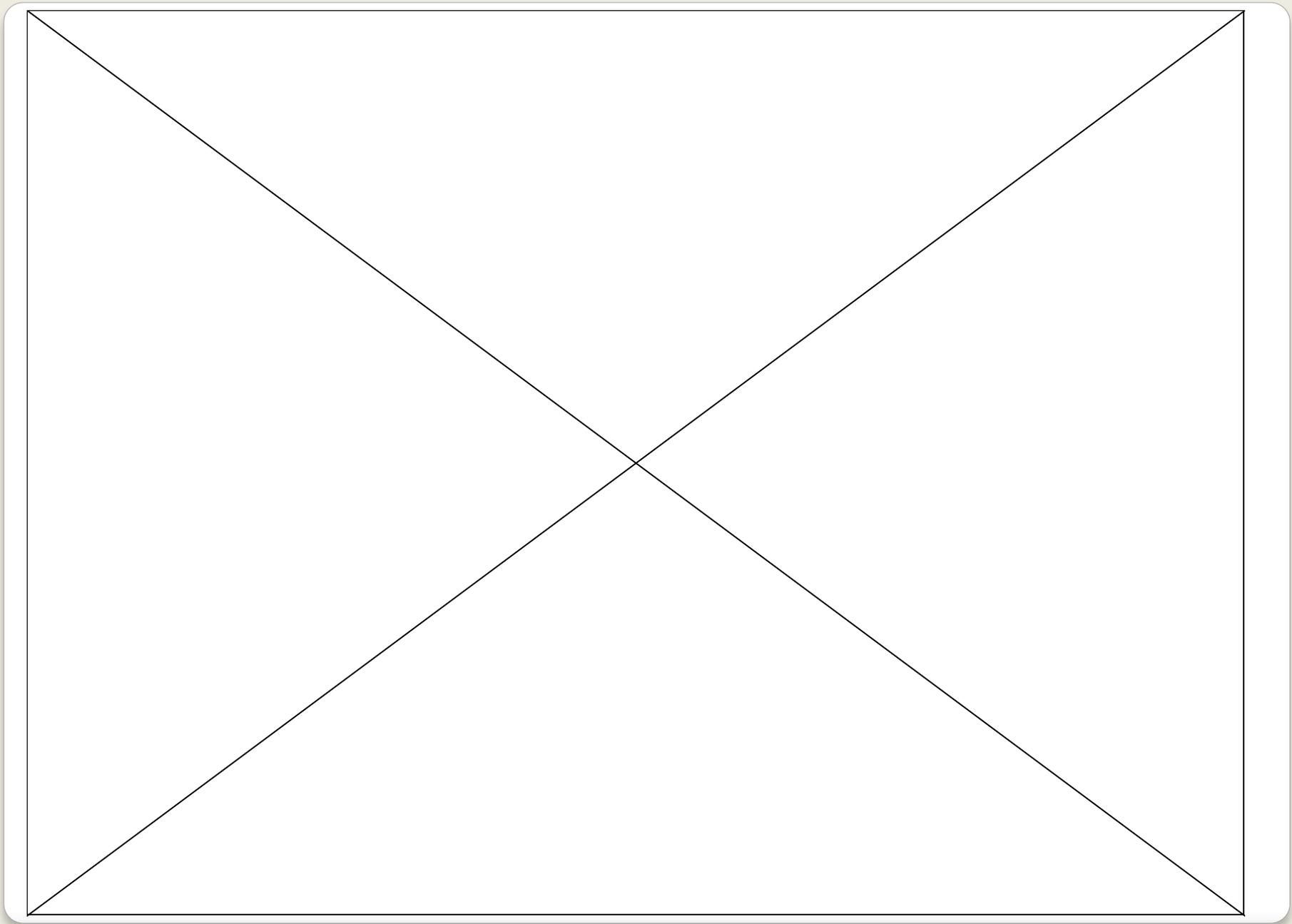
- FutureWork runs reasonability checks
- FutureWork sends review data fields to State JobStat administrators for one last check
- Information is uploaded to MoPerforms

How does the data flow?

- Importance of Accurate Entry [Click here](#)
 - Toolbox crosswalk for WIA
 - Toolbox Crosswalk for Labor exchange
 - NGCC Supplemental data

- Common Measures applicable to:
 - WIA Adults
 - WIA Dislocated Workers
 - WIA Youth
 - Wagner-Peyser Customers
 - Trade Act Customers
- Statewide Targets
- Local WIB Targets

What are we measuring?



- Entered Employment Rate
 - How many people came to us without a job but left with one
 - Divided by
 - The total number of people who came to us without a job
 - Expressed as a percent

What are we measuring?

PY '09

- Adults – 2,353
- # Entered Employment – 1,706 or 72.5%
- Dis. Workers – 2,271
- # Entered Employment – 1,809 or 79.7%

PY '10

- Adults – 32,375
- # Entered Employment – 17,636 or 54.5%
- Dis. Workers – 17,126
- # Entered Employment – 11,388 or 66.5%

PY '11

- Adults – 86,440
- # Entered Employment – 45,623 or 52.8%
- Dis. Workers – 49,880
- # Entered Employment – 30,853 or 61.9%

NGCC – The New Numbers!

- Employment Retention rate
 - How many people (total) had a job during the quarter following the end of service, AND
 - Still had a job during the second quarter, AND
 - Still had a job during the third quarter
 - Divided by
 - The number who had a job during the first quarter
 - Expressed as a percent

What are we measuring?

PY '10

- Adults – 2,361
- # still had job 3rd qtr. – 1,941 OR
- 82.2%
- Dis. Workers – 2,575
- # still had job 3rd qtr.– 2,173 OR
- 84.4%

PY '11

- Adults – 21,970
- # still had job 3rd qtr.– 16,229 OR
- 73.9%
- Dis. Workers – 11,752
- # still had job 3rd qtr.– 9,343 OR
- 79.5%

NGCC – The New Numbers!

- Average earnings
 - Of those in the retention measure who had a job all three quarters
 - What were their total earnings for quarters two and three
 - Divided by the number of people who had a job
 - Expressed as a dollar amount (for two quarters)

What are we measuring?

PY '10

- Adults –1,821
- Total earnings 2nd & 3rd qtr. – \$11,668
- Dis. Workers – 2,059
- Total earnings 2nd & 3rd qtr. – \$15,732

PY '11

- Adults – 16,042
- Total earnings 2nd & 3rd qtr. – \$9,710
- Dis. Workers – 9,254
- Total earnings 2nd & 3rd qtr. – \$11,894

NGCC – The New Numbers!

		PY10-Q1	PY10-Q2	PY10-Q3	PY10-Q4	PY11-Q1	PY11-Q2
All Providers	New Registrant	112,617	75,578	94,526	77,372	79,609	44,933
	Served	169,369	188,358	218,871	206,200	209,123	195,395
	Exited	56,589	64,013	78,518	76,686	58,661	15
Central	New Registrant	9,816	7,130	9,820	8,261	8,325	5,251
	Served	16,561	18,700	22,576	21,628	22,174	21,311
	Exited						
East Jackson	New Registrant						
	Served	6,520	7,027	8,756	7,908	7,729	7,001
	Exited	2,099	2,332	3,021	3,012	2,072	
Jeff Frank	New Registrant						
	Served						
	Exited						
Kansas City	New Registrant	9,216	9,870	9,962	8,781	9,225	4,585
	Served	16,884	21,500	23,803	21,919	22,452	20,657
	Exited	5,254	7,659	8,789	8,692	6,380	
Northeast	New Registrant	5,191	2,809	4,082	3,048	3,121	1,573
	Served	7,712	7,942	9,539	8,700	8,460	7,685
	Exited	2,579	2,485	3,459	3,361	2,348	6
Northwest	New Registrant	6,581	3,589	4,419	3,506	3,886	2,116
	Served	8,196	8,674	9,923	9,190	9,378	8,615

My Data Doesn't make sense!

Do We Have Everything We Need to Answer Our Questions?

Data Flow Explained

MO Performs-Analyst - Windows Internet Explorer

http://moperforms.org/default.asp?tab=Analyst&h=scroll&cat=17&client=5

MO Performs-Analyst

Analyst

MEASURES On Grid

Common Filters Adult and DW

Flow Analysis

		PY10-Q1	PY10-Q2
All Providers	New Registrant	112,617	75,578
	Served	169,369	188,358
	Exited	56,589	64,013
Central	New Registrant	9,816	7,130
	Served	16,561	18,700
East Jackson	New Registrant	3,171	2,606
	Served	6,520	7,027
Jeff Frank	New Registrant	4,586	4,039
	Served	7,781	9,751
	Exited	2,069	2,748
Kansas City	New Registrant	9,216	9,870
	Served	16,884	21,500
	Exited	5,254	7,659
Northeast	New Registrant	5,191	2,809
	Served	7,712	7,942
	Exited	2,579	2,485
Northwest	New Registrant	6,581	3,589
	Served	8,196	8,674
	Exited	3,111	3,170
Ozark	New Registrant	9,750	7,694
	Served	14,720	16,801
	Exited	5,613	5,652

Dimension Configuration

Location	Measures	Date
Training Service 1	All Training Service 1	

Member Selection

Hierarchies: Measures

- New Registrant
- Exited
- Carry Overs
- In Program
- Served
- New Registrant - Adult
- New Registrant - DW
- New Registrant - Youth
- Exited - Adult
- Exited - DW
- Exited - Youth
- Served - Adult
- Served - DW
- Served - Youth
- In Program - Adult
- In Program - DW
- In Program - Youth
- Days In Program

Include

- None
- Self
- Children
- Descendants
- Siblings
- Siblings and Cousins
- Leaf Nodes
- Include Base Member

Mark All Clear All Find...

Data Flow Explained

Analyst

- Specific Themes
- Flow Research
- Build Your Own
 - Using Outcomes Cube
 - Outcome Cube Simplified
 - Using Variance Cube
 - Using Flow Cube
 - Flow Cube Simplified
 - Using Money Cube
- Reconciliation
- Resources
- For Review

MEASURES
On Grid

Common Filters
Adult and DW

Flow Analysis

		PY10-Apr	PY10-May
All Providers	New Registrant	25,304	24,900
	Served	154,132	154,000
Central	Exited	24,991	25,200
	New Registrant	3,064	2,500
	Served	16,431	16,300
	Exited	2,625	2,500
East Jackson	New Registrant	1,043	1,000
	Served	5,859	5,900
	Exited	945	900
	New Registrant	1,165	1,200
Jeff Frank	Served	8,415	8,400
	Exited	1,197	1,000
Kansas City	New Registrant	2,926	2,800
	Served	16,064	16,100
	Exited	2,752	2,800
	New Registrant	1,050	1,000
Northeast	Served	6,702	6,600
	Exited	1,160	1,100
Northwest	New Registrant	1,163	1,100
	Served	6,847	6,600
	Exited	1,270	1,100
	New Registrant	2,489	2,400
Ozark	Served	16,230	15,900
	Exited	2,654	2,600
South Central	New Registrant	770	900

Dimension Configuration

Date

Location Measures

Dimensions Members

Training Service 1 All Training Service 1

Member Selection

Hierarchies: Date

- PY10-Q3
- PY10-Q4
 - PY10-Apr
 - PY10-May
 - PY10-Jun
- PY11
 - PY11-Q1
 - PY11-Jul
 - PY11-Aug
 - PY11-Sep
 - PY11-Q2
 - PY11-Oct
 - PY11-Nov
 - PY11-Dec
 - PY11-Q3
 - PY11-Q4
- PY12

Include

None

Self

Children

Descendants

Siblings

Siblings and Cousins

Leaf Nodes

Include Base Member

Mark All Clear All Find...

		PY10-Apr	PY10-May	PY10-Jun	PY11-Jul	PY11-Aug	PY11-Sep	PY11-Oct	PY11-Nov	
All Providers	New Registrant	25,304	24,900	27,168	25,923	30,025	23,661	22,037	22,896	
	Carry Overs	128,828	129,141	128,814	129,514	131,026	126,809	150,462	172,491	
	Served	154,132	154,041	155,982	155,437	161,051	150,470	172,499	195,387	
	Exited	24,991	25,227	26,465	24,411	34,242	8	8	7	
	In Program	129,141	128,814	129,514	131,026	126,809	150,462	172,491	195,380	
Central	New Registrant	3,064	2,550	2,647	2,607	3,140	2,578	2,571	2,680	
	Carry Overs	13,367	13,806	13,845	13,849	13,936	13,484	16,060	18,628	
	Served	16,431	16,356	16,492	16,456	17,076	16,062	18,631	21,308	
	Exited	2,625	2,511	2,643	2,520	3,592	2	3	1	
	In Program	13,806	13,845	13,849	13,936	13,484	16,060	18,628	21,307	
East Jackson	New Registrant	1,043	1,050	999	973	1,006	854	711	633	
	Carry Overs	4,816	4,914	4,970	4,896	4,985	4,803	5,657	6,368	
	Served	5,859	5,964	5,969	5,869	5,991	5,657	6,368	7,001	
	Exited	945	994	1,073	884	1,188				
	In Program	4,914	4,970	4,896	4,985	4,803	5,657	6,368	7,001	
Jeff Frank	New Registrant	1,165	1,248	1,271	1,226	1,308	1,098	1,191	1,162	
	Carry Overs	7,250	7,218	7,392	7,561	7,738	7,564	8,662	9,853	

Data Flow Explained

- What do we value?
 - Assessment, Skills, Certification
- How will we know if NGCC worked?
 - Need Measures or “Metrics”
- Which customers should we focus on?
 - In this economy, UI Claimants

NGCC

- How will you know if YOU are being successful?
- What metrics should be considered in the new Missouri “Next Generation” model?

Local Metrics

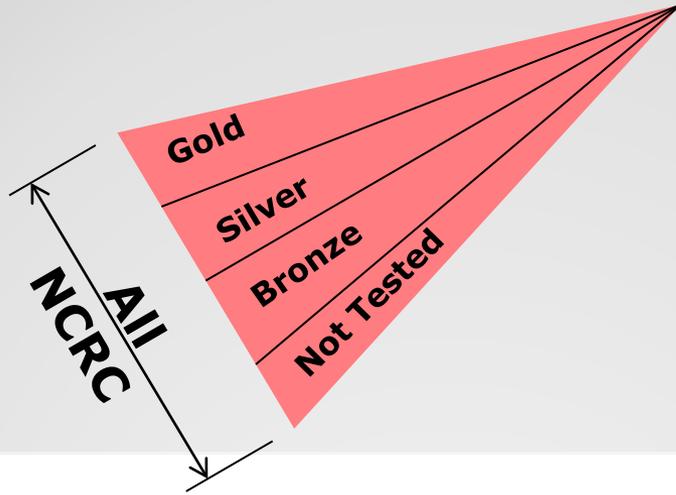
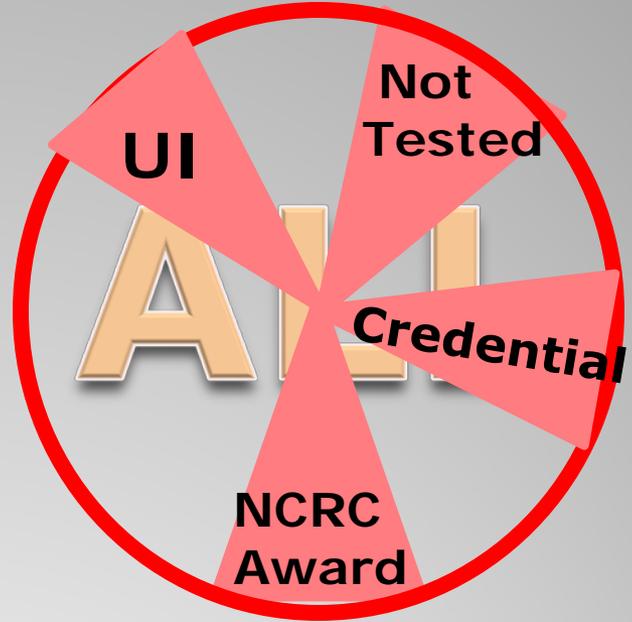
NGCC Success Metrics

1)How many UI claimants received an initial assessment after their initial 4-week reporting?

2)How many customers received a National Career Readiness Certificate (NCRC)?



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NGCC Dashboard PY'11		Total New Participants	Tested - Initial Assessment	Percent received testing	In Remediation	NCRC Award
All Providers	Total Participants	99,885	54,055	54%	389	1,299
	Claimant	44,802	28,678	64%	145	302
Central	Total Participants	10,721	5,504	51%		33
	Claimant	4,457	2,725	61%		19
East Jackson	Total Participants	3,391	2,229	66%	1	24
	Claimant	1,935	1,310	68%		14
Jeff Frank	Total Participants	4,761	3,113	65%		56
	Claimant	3,111	2,167	70%		23
Kansas City	Total Participants	11,200	6,215	55%	82	150
	Claimant	6,254	3,321	53%	33	52
Northeast	Total Participants	3,786	2,066	55%	44	7
	Claimant	1,390	1,005	72%	19	3
Northwest	Total Participants	4,909	2,806	57%	2	77
	Claimant	1,526	1,037	68%	1	31
Ozark	Total Participants	10,618	5,522	52%	2	28
	Claimant	3,977	2,914	73%	1	16
South Central	Total Participants	3,780	2,164	57%		51
	Claimant	1,257	882	70%		20
Southeast	Total Participants	8,840	3,972	45%	20	321
	Claimant	2,853	1,629	57%	1	35
Southwest	Total Participants	7,025	3,003	43%		474
	Claimant	1,688	962	57%		58
St Charles	Total Participants	4,306	3,306	77%		2
	Claimant	3,007	2,549	85%		1
St Louis	Total Participants	8,758	4,728	54%	230	16
	Claimant	3,870	2,373	61%	87	7
St Louis County	Total Participants	11,670	7,546	65%	3	16
	Claimant	7,364	4,986	68%		8
West Central	Total Participants	5,217	1,871	36%	5	42
	Claimant	1,683	812	48%	3	15

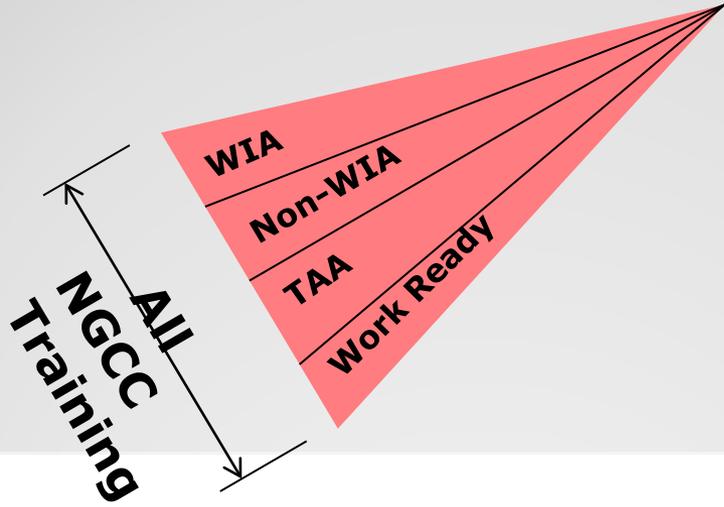
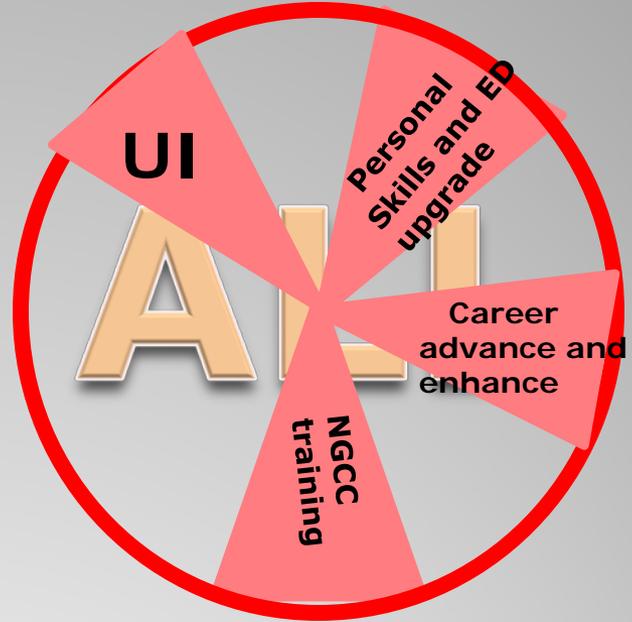
- 3) How many customers received a skill enhancement activity?
 - 3a) How many who received a skill enhancement service also achieved a "Credential"?
- 4) How many customers received a training activity?
 - 4a) How many who received a training service also achieved a "Credential"?
- 5) Employer Survey

NGCC Success Metrics

			Yes Personal Skills and Ed Upgrade	Yes Career Advance and Enhance	In NGCC Training
All Providers	All UC Status	All Credential Type	24,242	668	11,370
		number of credentials received	103	8	397
	Claimant	All Credential Type	12,881	368	7,266
		number of credentials received	40	2	301
Central	All UC Status	All Credential Type	2,113	61	1,431
		number of credentials received	3		43
	Claimant	All Credential Type	1,269	45	915
		number of credentials received	1		29
East Jackson	All UC Status	All Credential Type	1,180	44	332
		number of credentials received	8	2	2
	Claimant	All Credential Type	806	23	232
		number of credentials received	4	1	2
Jeff Frank	All UC Status	All Credential Type	329	2	1,128
		number of credentials received	3		37
	Claimant	All Credential Type	258	2	882
		number of credentials received	3		33
Kansas City	All UC Status	All Credential Type	5,464	168	1,279
		number of credentials received	41	3	39
	Claimant	All Credential Type	2,679	74	730
		number of credentials received	11	1	31



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DWD Issuance 28-2010:

Local Area Incentives and
Sanctions Policy for Program
Year 2010/Fiscal Year 2011 for
the Workforce Investment
System

[NGCC Incentive Requirements:](#)

3.1.1.3 The region must show incremental increase in participant skill development or training activity,

(WIA < NGCC < BYO < Shared Increase training & skill development)

	PY10-Jan	PY10-Feb	PY10-Mar	PY10-Apr	PY10-May	PY10-Jun	PY11-Jul	PY11-Aug	PY11-Sep	PY11-Oct
In NGCC Training	10,798	10,535	10,613	11,004	11,100	10,717	10,120	10,014	10,166	10,267
In WIA Training	10,095	9,760	9,582	9,562	9,400	8,899	8,250	8,012	8,050	8,065
In Non WIA Training	269	338	581	1,011	1,272	1,408	1,484	1,618	1,728	1,813
In TAA Training	602	608	617	668	673	660	645	646	652	654
In Work Ready	197	203	224	262	264	260	251	248	255	255
Yes Personal Skills and Ed Upgrade	9,368	9,881	11,129	13,807	14,389	14,893	15,216	16,172	18,332	19,646

3.1.1.4 There is an increase in the number of National Career Readiness Certificates in region, (WIA<NGCC<BYO<shared NCRC by quarter)

	PY10-Q1					PY10-Q2					PY11-Q1					PY11-Q2				
	Award	Bronze	Silver	Gold	Platinum	Award	Bronze	Silver	Gold	Platinum	Award	Bronze	Silver	Gold	Platinum	Award	Bronze	Silver	Gold	Platinum
All Providers	4,217	883	2,372	937	25	4,341	899	2,466	956	20	4,518	862	2,605	1,034	17	4,306	826	2,486	979	15
Central	367	55	194	115	3	360	55	188	115	2	336	47	184	105		321	45	176	100	
East Jackson	145	38	75	31	1	156	37	87	31	1	119	23	73	23		115	19	71	25	
Jeff Frank	258	36	121	100	1	234	33	110	90	1	220	25	113	80	2	221	27	112	80	2
Kansas City	391	127	210	54		501	151	275	75		443	145	229	69		445	140	233	72	
Northeast	15		9	4	2	16		11	3	2	42		25	16	1	39		23	15	1
Northwest	413	45	233	131	4	403	43	225	131	4	463	48	264	148	3	447	47	254	144	2
Ozark	35	6	14	15		33	4	14	15		78	12	46	20		88	13	52	23	
South Central	69	14	31	24		66	13	33	20		129	15	75	39		124	15	71	38	
Southeast	261	77	129	54	1	346	97	185	63	1	616	168	336	111	1	574	162	315	96	1
Southwest	1,174	210	729	227	8	1,237	224	759	249	5	1,370	242	847	275	6	1,266	225	788	248	5
St Charles	11		6	5		11		6	5		10		3	7		8		2	6	
St Louis	40	7	20	13		41	9	20	12		60	8	33	18	1	60	9	34	16	1
St Louis County	954	255	547	148	4	863	223	503	133	4	476	119	280	75	2	454	115	266	71	2
West Central	33	6	17	10		38	4	23	11		145	8	88	48	1	134	7	81	45	1

3.1.1.5 There is evidence of incremental increase in the use of initial assessments

(WIA < NGCC < BYO < Shared initial assessment – iss 08-2010)

	PY10-Q2			PY10-Q3			PY10-Q4		
	All Initial Assessment	Tested - Initial Assessment	% assessed	All Initial Assessment	Tested - Initial Assessment	% assessed	All Initial Assessment	Tested - Initial Assessment	% assessed
All Providers	188,358	85,808	46	218,871	102,737	47	208,534	107,197	51
Central	18,700	6,516	35	22,576	8,351	37	21,870	9,352	43
East Jackson	7,027	2,982	42	8,756	4,246	48	8,073	4,634	57
Jeff Frank	9,751	4,098	42	11,642	4,784	41	11,068	5,246	47
Kansas City	21,500	10,647	50	23,803	11,822	50	22,255	12,388	56
Northeast	7,942	4,752	60	9,539	5,383	56	8,776	5,115	58
Northwest	8,674	4,191	48	9,923	5,770	58	9,254	5,530	60
Ozark	16,801	7,876	47	23,233	11,708	50	21,445	12,671	59
South Central	7,217	4,895	68	7,523	4,892	65	7,037	4,431	63
Southeast	15,591	9,585	61	17,208	9,687	56	16,562	9,191	55
Southwest	11,520	3,523	31	11,866	4,163	35	12,774	4,938	39
St Charles	8,670	6,067	70	10,451	7,822	75	9,402	7,462	79
St Louis	18,392	9,310	51	19,066	10,396	55	18,299	10,232	56
St Louis County	23,104	5,096	22	28,367	7,455	26	27,950	10,118	36
West Central	10,778	6,205	58	11,602	6,173	53	11,229	5,820	52

3.1.1. 8

The region must show substantial increase in the number of On-The-Job Training participants
(WIA<NGCC<BYO<Training Comparison by QTR)

	PY10-Q3			PY10-Q4			PY11-Q1		
	On-the-job training	Skill upgrading and retraining	Other occupational training	On-the-job training	Skill upgrading and retraining	Other occupational training	On-the-job training	Skill upgrading and retraining	Other occupational training
All Providers	531	32	9,747	506	33	9,297	407	31	7,957
Central	55	1	1,368	59	1	1,305	61	1	1,253
East Jackson	27		296	22		279	20		256
Jeff Frank	20	2	1,058	26	2	1,094	30	2	1,007
Kansas City	122	1	1,271	107	1	1,202	86	1	985
Northeast	10	1	456	10	1	433	12	1	405
Northwest	4	1	412	3	1	412	1	1	406
Ozark	26	13	641	23	12	639	16	10	563
South Central	5	3	280	3	3	260	2	1	219
Southeast	23		534	38	3	435	42	8	351
Southwest	7	1	331	4	1	335	3	1	320
St Charles	29		277	20		208	17		158
St Louis	47	1	517	42	1	469	17	1	387
St Louis County	54	8	1,983	68	7	1,944	55	4	1,414
West Central	101		279	78		241	45		214

3.1.1.9 There is a significant increase in number of (min of 95%) Wagner-Peyser New customers in the WIA Adult program in the region (Wagner-Peyser<By Service<Refer to WIA<shared refer to WIA incremental)

	PY10-Q3			PY10-Q4			PY11-Q1			PY11-Q2		
	Total Participants	Yes	% referred to WIA	Total Participants	Yes	% referred to WIA	Total Participants	Yes	% referred to WIA	Total Participants	Yes	% referred to WIA
All Providers	29,206	2,305	8	24,126	13,238	55	26,093	23,441	90	6,729	6,601	98
Central	5,023	351	7	2,247	1,411	63	2,547	2,355	92	769	740	96
East Jackson	321	11	3	984	112	11	937	530	57	205	200	98
Jeff Frank	472	36	8	1,475	1,165	79	1,657	1,616	98	505	501	99
Kansas City	1,162	32	3	2,814	1,250	44	3,011	2,605	87	671	651	97
Northeast	742	33	4	953	572	60	956	855	89	186	176	95
Northwest	878	68	8	905	577	64	1,083	963	89	250	246	98
Ozark	1,152	63	5	2,082	426	20	2,373	2,071	87	720	717	100
South Central	591	27	5	749	266	36	808	721	89	287	286	100
Southeast	1,182	42	4	1,755	608	35	1,828	1,411	77	500	491	98
Southwest	350	21	6	1,216	963	79	1,066	1,041	98	239	236	99
St Charles	498	22	4	1,544	1,192	77	1,590	1,561	98	427	422	99
St Louis	1,367	187	14	2,353	1,350	57	2,605	2,438	94	620	608	98
St Louis County	1,789	276	15	3,982	3,001	75	4,432	4,253	96	1,062	1,049	99
West Central	906	28	3	1,064	344	32	1,190	1,015	85	288	278	97

3.1.1.10 The region must have shown an incremental increase in the Total Number of new participants receiving a credential (WIA<NGCC<BYO<shared credential incremental increase)

		PY10	PY10- Jul	PY10- Aug	PY10- Sep	PY10- Oct	PY10- Nov	PY10- Dec	PY10- Jan	PY10- Feb	PY10- Mar
All Providers	All Credential Type	302,704	44,649	36,902	31,402	25,035	24,020	27,488	34,705	27,345	29,615
	n/a	302,409	44,534	36,817	31,342	25,017	24,010	27,483	34,703	27,345	29,615
	Total Credential	295	115	85	60	18	10	5	2		
	High School Diploma/GED	44	11	15	12	1	2	2	1		
	AA or AS Degree	19	9	4	4	2					
	BA or BS Degree	7	4	1	1	1					
	Occupational Skills License	56	15	20	14	3	2	1	1		
	Occupational Skills Cert.	117	60	30	14	6	6	1			
	Other	52	16	15	15	5		1			
Southeast	All Credential Type	26,707	5,581	3,925	2,562	2,117	2,082	2,160	2,711	1,909	2,029
	n/a	26,635	5,552	3,905	2,545	2,113	2,080	2,160	2,711	1,909	2,029
	Total Credential	72	29	20	17	4	2				
	High School Diploma/GED	2		1	1						
	AA or AS Degree	12	5	2	4	1					
	BA or BS Degree	3	1	1	1						
	Occupational Skills License	12	3	7	1	1					
	Occupational Skills Cert.	25	14	4	4	1	2				
	Other	18	6	5	6	1					

3.1.1.11 The region must have shown an incremental increase in the number of those new participants with inadequate basic skills that receive remediation.

(WIA<NGCC<BYO<shared Credential incremental increase)

	PY10-Q1		PY10-Q2		PY10-Q3		PY10-Q4	
	Inadequate basic skills	Yes Remediation						
All Providers	33,696	347	26,310	403	26,108	507	22,132	459
Central	2,113	24	1,846	71	2,070	3	1,779	
East Jackson	1,173	11	1,061	4	1,464	5	1,233	8
Jeff Frank	1,370		1,323	4	1,023	3	941	1
Kansas City	3,655	12	4,246	21	3,497	25	3,399	27
Northeast	2,162	15	1,114	13	1,193	28	997	20
Northwest	1,416		1,136	1	1,566		895	2
Ozark	2,346		2,651		3,185		2,062	
South Central	2,726		1,346		1,169		916	
Southeast	4,245	3	2,399	2	1,663	5	1,507	7
Southwest	1,204		1,142		1,109		1,102	
St Charles	1,588		1,725	4	1,827		1,200	
St Louis	4,816	20	3,216	13	2,846	11	2,436	86
St Louis County	1,454	228	1,780	251	2,230	402	2,742	291
West Central	3,416	34	1,313	19	1,250	25	914	17

- **The Next Generation Career Center (NGCC) Product Box identifies six key products which will be the system's primary focus for delivery, marketing, and reporting.**
 - **Staff Assisted Job Search Services**
 - **National Career Readiness Certificate**
 - **Assessments**
 - **Workshops**
 - **Resume Development Assistance**
 - **Training**

DWD Issuance 27-2009

Product Box Issuance 27 -2009		Total Participants	Staff Assisted Job Search	NCRC Award	Assessments	Product Box Workshops	Optimal Resume	Resume Devel Assistance	In NGCC Training
All Providers	PY10	417,077	288,787	7,092	186,145	18,871		11,695	15,269
	PY11	231,120	173,754	4,668	123,932	14,641		10,077	10,943
St Charles	PY10	18,294	13,618	23	12,956	737		743	411
	PY11	10,416	8,913	10	8,280	482		773	225
St Louis	PY10	38,587	31,082	60	18,190	1,177		911	1,781
	PY11	20,483	16,492	62	11,657	1,009		906	1,646
Southeast	PY10	34,345	26,854	861	17,753	1,175		1,792	966
	PY11	19,017	14,741	663	10,078	861		1,394	488

DWD Issuance 27-2009

WIA>>NGCC>>NGCC Performance>>BYO>>saved view Iss 27-09Product Usage

- What do we value?
 - Assessment, Skills, Certification
- How will we know if NGCC worked?
 - Need Measures or “Metrics”
- Which customers should we focus on?
 - In this economy, UI Claimants

NGCC

		Total Participants	Yes Computer Skills	% served recv'd computer workshop
All Providers	PY10	306,975	4,724	2
	PY11	186,647	3,973	2
Central	PY10	29,882	800	3
	PY11	19,996	618	3
East Jackson	PY10	9,108	107	1
	PY11	5,676	76	1
Jeff Frank	PY10	14,886	26	0
	PY11	10,300	47	0
Kansas City	PY10	31,055	995	3
	PY11	18,698	817	4
Northeast	PY10	12,060	331	3
	PY11	6,737	189	3
Northwest	PY10	15,989	57	0
	PY11	8,802	86	1
Ozark	PY10	30,281	373	1
	PY11	19,298	308	2
South Central	PY10	12,593	55	0
	PY11	6,639	58	1
Southeast	PY10	28,580	330	1
	PY11	16,227	267	2
Southwest	PY10	21,964	158	1
	PY11	12,648	128	1
St Charles	PY10	14,303	120	1
	PY11	9,245	102	1
St Louis	PY10	33,440	603	2
	PY11	18,471	614	3
St Louis County	PY10	32,926	530	2
	PY11	24,120	444	2
West Central	PY10	19,659	239	1
	PY11	9,710	219	2

Using MoPerforms as a Decision Making Tool for the NGCC Model

“How has my Region Performed and where do I need to use more resources?”

“How Should I Allocate Funds ?”

“How Have My Associates / Sub-Contractors Performed ?”

Let's go

Live !

Rosters

- WIASRD Item # 129 school status @ participation ≥ 3
- WIASRD Item #130 (BSD) =1
- WIASRD Item # 306 (Date of first youth service)
- Pre and Post test Scores
 - WIASRD Items # 704 through 743.

Lit/Num review

- Support Center
- WIA Measures Definition
- Timing
- Logic
 - Denominator
 - 303 (enrolled in Education) = 1
 - 343 qtr 2 of PY11 would have exited 3rd qtr PY10
 - Numerator
 - Above group of people
 - 668 (Attained Degree or certificate) >0 but <4
 - 669 <= end of qtr of date of exit + 3 qtrs &
 - 303 (date of exit) is within report period

Youth Attainment of Degree or Certification

- Support Center
- WIA Measures Definitions
- Employment Credential Rate
- Timing
- Logic

Adult Credential

- Exit snapshot BSD moved
- Participant moves to where Intensive/Training service is being provided.
- Assessment coding
- Returning participants

Recent additions/changes

Q & A