



August 16, 2017

VIA FACSIMILE & EMAIL

Kristie Davis
Division of Workforce Development
Missouri Department of Economic Development
421 East Dunklin
Jefferson City, MO 65102
Kristie.davis@ded.mo.gov
Fax: 573-751-9528

Re: Closure of Weldon Spring, MO Residential Call Center ("RCC"), Empowered Leaders Line ("ELL") Call Center, and Training Support and Layoff of Employees

Dear Ms. Davis:

This letter constitutes notice to you under the Worker Adjustment and Retraining Notification Act, 29 U.S.C. §2101 ("WARN"). Frontier Communications Corporation ("Frontier") is involved in a restructuring and reorganization of its business across the U.S. As part of this restructuring and reorganization of its business, Frontier and its affiliates Citizens Telecom Services Company L.L.C. and Frontier California Inc. (collectively "Company") have decided to permanently close its Residential Call Center ("RCC"), Empowered Leaders Line Call Center ("ELL") and Training Support located at 500 Technology Drive, Weldon Spring, MO 63304 in its entirety. All involuntary separations of employment (layoffs) of impacted employees will occur between October 16, 2017 and October 20, 2017.

Enclosed is a listing of all impacted job titles along with the number of affected employees in each job classification. The closing affects both employees who are represented by a union and those who are not. Union employees are represented by:

Union

Local Union 6300, Communications
Workers of America, AFL-CIO

Chief Elected Officer

Mr. Mike Mehringer
President
CWA Local 6300
2258 Grissom Drive
St. Louis, MO 63146

Affected employees not represented by a union do not have rights to relieve less senior employees. Affected represented employees have only those rights to relieve less senior employees as set forth under the terms of the current collective bargaining agreement. However, all bargaining unit positions covered by the current collective bargaining agreement are being impacted by this closure.

If you have any questions or would like additional information, please contact me at [REDACTED]

Sincerely,

[REDACTED]
Group VP- Human Resources

Enclosure

ENCLOSURE -- IMPACTED JOB CLASSIFICATIONS

TITLE	Total
CONSUMER SALES CONSULTANT	49
CUSTOMER CONTACT SALES ASSOC	78
SERVICE OFFICE REP	5
SPCLST, TRAINING SR	1
SPVR, CALL CENTER OFFLN	3
SPVR, CALL CENTER ONLN	5
Grand Total	141