



Missouri Division of Workforce Development
DWD Issuance 16-2016

Issued: March 29, 2017
Effective: March 29, 2017

Subject: Required Job Services for Unemployment Insurance Claimants

1. Purpose: This Policy provides updates to nomenclature and procedures since the previous Issuance on this topic,¹ which this Policy supersedes and rescinds.

This Issuance provides definitions regarding required services that must be provided to unemployment insurance (UI) claimants when they report to a Missouri Job Center for the first time after filing an initial UI claim.

2. Background: The Middle Class Tax Relief and Job Creation Act of 2012² defined Reemployment Services (RES) and required Reemployment and Eligibility Assessment (REA) services that must be provided to UI claimants receiving Emergency Unemployment Compensation (EUC). Beginning in March 2012, UI claimants moving from State UI benefits to EUC were required to participate in EUC REA.

To comply with this mandate, the Division of Workforce Development (DWD) and the Department of Labor and Industrial Relation's (DOLIR), Division of Employment Security (DES), entered into a joint effort to implement EUC RES/REA in Missouri. Due to the successful outcome of this program, UI claimants received enhanced services which allowed them to be better job candidates and to return to work in a shorter length of time. DWD and DOLIR/DES, with concurrence from the State's Local Workforce Development Board (WDB) Directors, designed a similar program, known as Required Job Services (RJS), for UI claimants when they file an initial claim. RJS defines a set of services that afford UI claimants the opportunity to acquire skills to compete for high-wage jobs in emerging industry sectors.

3. Substance: Required services for RJS claimants include:

- Orientation to Missouri Job Center services;
- Assessment of individual skills;
- Provision of Labor Market Information; and
- Review of job-search activities and career information.

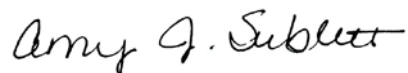
4. Action: This Issuance is effective immediately. Missouri Job Center staff must be prepared to provide services to RJS claimants as described in Item 3, "Substance," above. All Missouri Job Center staff are responsible for delivering RJS services.

¹ DWD Issuance 16-2012, "Required Job Services for Unemployment Insurance Claimants," February 26, 2013.

² Pub. Law 112-96, Title II, "Unemployment Benefit Continuation and Program Improvement," Subtitle C, "Improving Reemployment Strategies Under the Emergency Unemployment Compensation Program," sections 2141-2144, February 22, 2012.

5. Contact: For RJS program inquiries, contact the Program Manager at (573) 751-3754 or at robert.ruble@ded.mo.gov. For State electronic case management system issues, contact the DWD Technical Support Unit at dwdsupport@ded.mo.gov.
6. References: Middle Class Tax Relief and Job Creation Act of 2012, Pub. Law 112-96.
<https://www.gpo.gov/fdsys/pkg/PLAW-112publ96/pdf/PLAW-112publ96.pdf>
RSMo Chapter 288, "Employment Security," Section 288.040.1, "Eligibility for benefits—exceptions—report, contents."
<http://www.moga.mo.gov/mostatutes/stathtml/28800000401.html>
7. Rescissions: This Issuance supersedes and replaces DWD Issuance 16-2012, issued February 26, 2013, effective 04/01/13.
8. Attachments: None.

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