



February 20, 2018

Missouri Workforce Commission
Attn: Mark Bauer, Executive Director
Division of Workforce Development
Missouri Workforce Development Board
PO Box 1087
Jefferson City, MO 65102

Re: Notification of Program Closure

Dear Missouri Workforce Commission:

In accordance with the Worker Adjustment and Retraining Notification Act, this letter is to advise you that Convergys Corporation plans to permanently close one of the client programs located at the SITE Contact Center facility located at 1900 Meyer-Drury, Arnold, MO. 63010.

The closure is planned to occur on April 30, 2018 and could impact up to 319 employees. Although this program is closing, Convergys will maintain a presence in the area through a significant number of positions on other programs. All current impacted employees who are willing and able to meet the established requirements will be given positions on alternate programs within the Arnold, MO. facility.

Sincerely,

cc: mark.bauer@ded.mo.gov