



September 19, 2018

Don Smith, Workforce Coordinator
Division of Workforce Development
Missouri Department of Economic Development
4040 Seven Hills Drive, Suite 156
Florissant, Missouri 63033

Email: don.smith@ded.mo.gov

Dear Mr. Smith:

In accordance with the Worker Adjustment and Retraining Notification Act, this letter will serve as notice that Connexions Loyalty will permanently close its operations located at 12755 Olive Blvd. Suite 200, St. Louis, MO 63141. Layoffs will be implemented in phases with the first terminations expected to start in November 2018, with a more definitive date to be determined. At this point in time we anticipate that the shutdown will be completed on or about August 2019.

This site closing is expected to impact up to 214 employees. Affected employees do not have bumping rights and are not represented by a labor union.

The job titles to be affected, and the number of employees in each affected job classification, are listed below.

Position Title	Employees	Position Title	Employees
Administrators	1	Operations Manager	2
Analyst, Telecom	1	Sr. Director	1
Associate, Back End Support	2	Project Manager	2
Accounting Associate	1	Recruiter	1
Customer Care Specialists 1	103	Network Professional	1
Customer Care Specialists 2	74	Sr. Manager, Training	1
Site Director	1	Manager, Training	1
Specialist, Process Improvement	1	Specialist, Customer Experience	3
Trainer	1	Team Leaders	16
Account Executive	1		