



Missouri Department of Higher Education and Workforce Development

FREQUENTLY ASKED QUESTIONS (FAQs) ABOUT...

**OWD Issuance 20-2019: Statewide Temporary Disaster-Related
Dislocated Worker Eligibility Policy**

(Issued: April 08, 2020)

Last updated: July 2020

Q: Has this Issuance been extended?

A: Yes, this Issuance has been extended to August 31, 2020.

Q: Does an UInteract claims summary printout showing zero (0) job contacts required (indicating a COVID-19 layoff) serve as documentation for 'unlikely to return' for DW eligibility?

A: No. Having zero (0) contacts required for job searching in UInteract means the individual has a call back date, and therefore they are **LIKELY** to return to their job/occupation. In other words, Employment Security is not making them conduct job searches at this time because they are expect to go back to work.

Q: How are family size and income fields supposed to be completed when the information is not necessary to determine dislocated worker eligibility?

A: Family size and income fields must be completed, even if the information is not required for eligibility determination. Information entered must be true and as accurate as possible. Staff should ask the participant to provide an estimate of their annual family income. Additionally, this documentation is not required to be maintained in the hard file. These fields are reported on the Participant Individual Record Layout (PIRL) reports to the US Department of Labor. **Staff cannot continue to report individuals as being low-income, (using family size of 1/and \$0 income) when the participant is, in fact, not low-income.**

Last updated: May 2020

Q: If someone is working part time on workshare, and collecting UI, would they be eligible for DW funds under the temporary new definition?

A: Participation in the Shared Work Program does not constitute eligibility to receive unemployment compensation for Dislocated Worker eligibility purposes. Therefore, these individuals would not be eligible under Dislocated Worker.

Please direct all questions or comments regarding the Issuance or this FAQ document to dwdpolicy@dhewd.mo.gov. All active Issuances are available at jobs.mo.gov/dwdissuances. Expired/rescinded Issuances are available on request.

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