



Missouri Department of Higher Education and Workforce Development

FREQUENTLY ASKED QUESTIONS (FAQs) ABOUT...

OWD Issuance 10-2019: Wagner-Peyser/Labor Exchange Policy

(Issued: December 04, 2019)

Last updated: May 2020

Q: Is there an age requirement to be a participant in Wagner-Peyser?

A: No, there is no minimum age requirement to be enrolled into Wagner-Peyser (WP). All participants, including Youth as young as 14, are to be enrolled into the WP program.

Last updated: February 2020

Q: What if a participant refuses to complete a system resume?

A: This issuance does require that all participants have a resume. If a customer refuses and has a reasonable justification for doing so, that should be detailed in a Case Note. Staff should serve the customer; but it will be difficult to provide career services using our system without a searchable resume. If there is not a reasonable explanation in Case Notes, this will be identified by compliance monitors. Staff should communicate to any customer that might refuse that they will be unable to use our system to its capacity without a system resume.

Last updated: December 2019.

Clarification: Due to OWD no longer operating the SkillUp program, a co-enrollment into is Wagner Peyser (WP) not required; the Issuance was updated and this requirement was removed. However, if the participant is referred to **and** enrolled into the WIOA program then an enrollment into WP is required.

Please direct all questions or comments regarding the Issuance or this FAQ document to dwdpolicy@dhewd.mo.gov. All active Issuances are available at jobs.mo.gov/dwdissuances. Expired/rescinded Issuances are available on request.

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