



Missouri Department of Higher Education and Workforce Development

FREQUENTLY ASKED QUESTIONS (FAQs) ABOUT...

OWD Issuance 04-2019: Missouri Comprehensive Job Center and Affiliate Job Center Certification Evaluation Criteria

(Issued: September 30, 2019)

Last updated: May 2020.

- Q: The issuance states that review teams must submit a written determination to OWD and the MOWDB within 30 days of conducting the evaluations. Can this be waived due to current circumstances?**
- A:** Yes. Due to current circumstances, the 30-day deadline is being waived. Certification teams should work to submit determinations as soon as possible and must be completed before the September 15, 2020 deadline.
- Q: Due to COVID-19, can the dates to complete One-Stop Certifications be extended?**
- A:** Yes. Due to COVID-19, completion of certifications have been extended. Evaluation deadlines have been extended to September 15, 2020. Written certification determination and supporting documentation must be submitted to OWD no later than September 30, 2020.

Last updated: April 2020.

- Q: Do members of the One-Stop Certification review team have to pass a confidentiality test?**
- A:** No. There is no longer a confidentiality test requirement. Please refer to the most recent Confidentiality and Information Security Plan Policy.

Please direct all questions or comments regarding the Issuance or this FAQ document to dwdpolicy@dhewd.mo.gov. All active Issuances are available at jobs.mo.gov/dwdissuances. Expired/rescinded Issuances are available on request.

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